

# Home for Good Tenant Satisfaction Survey

Thank you for taking the time to let us know about your experience in housing. Your answers are very important to us and will be kept anonymous. Please answer to the best of your ability. You may find it difficult to choose, but please select the best answer for you.

Your service provider agency is: \_\_\_\_\_

Your property management company is: \_\_\_\_\_

Project Based – Building Name: \_\_\_\_\_

Tenant Based (Scattered Site)

Date: \_\_\_\_\_

	Strongly Agree	Agree	Disagree	Strongly Disagree
1. I feel safe in my: Home Building Neighborhood				
2. I believe staff treat me in a respectful manner				
3. I feel part of the community in which I live				
4. I believe that my housing has contributed to my health and well-being				
5. Public transportation, grocery stores, the post office, childcare, libraries, etc. are close to where I live or easy for me to get to				
6. I live in a building that is well maintained				
7. I believe that property management responds to my requests in a timely manner in regards to repairs, maintenance, safety, etc.				
8. The service staff are helpful in assisting me to connect to the services that I need				
9. I can depend on service staff to help me keep my housing				
10. I believe staff treat all tenants equally regardless of race, language, gender, sexual orientation, etc.				
11. I feel my housing is secure (i.e. I am not at risk of eviction if I have suggestions or complaints about my housing or services)				

Please continue onto second page

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	Strongly Agree	Agree	Disagree	Strongly Disagree
12. I can contact service staff whenever I need help				
13. I am overall satisfied with the service staff				
14. I am overall satisfied with the property management staff				
15. I would recommend this apartment building to a friend or relative				

Additional Comments:

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